

How to clear your browser cache

Desktop Browsers

Edge

1. On your computer, open Edge.
2. Click on the menu button in the upper right corner.
3. Click on Settings.
4. Select Privacy and Security.
5. Click on Choose What To Clear.
6. Next to "Browsing history, Cookies and saved website data, Cashed data and Tabs I've set aside or recently closed," check the boxes.
7. Click Clear.
8. Restart Edge.

Chrome

1. On your computer, open Chrome.
2. At the top right, click More ...
3. Click More tools Clear browsing data.
4. At the top, choose a time range. To delete everything, select All time.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click Clear data.
7. Restart Chrome.

Firefox

1. On your computer, open Firefox.
2. Click on the menu button in the upper right corner.
3. Click on Options.
4. Select Privacy & Security.
5. Click on Clear History.
6. From the drop-down menu next to Time range to clear, select Everything, then click on Clear Now
7. Restart Firefox.

Internet Explorer 11

1. On your computer, open Internet Explorer 11.
2. Click the Settings icon (top right corner) and click Safety.
3. Click Delete browsing history.
4. Check the Temporary Internet files and website files option.
5. Click Delete.
6. A confirmation message should appear.
7. Restart Internet Explorer 11.

Safari

1. On your computer, open Safari.
2. Click on the Safari drop-down menu and select Preferences.
3. Click the Advanced tab. Select the Show Develop menu in menu bar checkbox and close the Preferences window.
4. Select the Develop drop-down menu. Click Empty Cache.
5. Note: You may want to also clear your browser history.
6. Restart Safari.

Mobile Devices

On your Android phone

1. Open the browser and click the Menu button on your phone.
2. Tap Settings.
3. Scroll down to the Privacy settings section and tap the Delete browsing data option.
4. Tap Delete option.
5. That's it – you're done!

On your iPhone

1. Open the Settings app, and scroll down to the fifth group of options (with Passwords & Accounts at the top). Tap Safari at the bottom of this group.
2. Scroll down again and tap 'Clear History and Website Data'.
3. Tap 'Clear History and Data'.
4. That's it – you're done!

On your iPad

1. Open the Settings app on your Home page and tap Safari.
2. Scroll down and tap "Clear History." You can also clear all cookies and data and set Safari to Private Browsing mode from this screen.

Please note: For other browsers, settings may vary. For further assistance please contact UniHelp Online at: <http://unihub.mdx.ac.uk/unihelp>