

Desktop Browsers

Chrome

1. On your computer, open **Chrome**.
2. At the top right, click More ...
3. Click More tools **Clear** browsing data.
4. At the top, choose a time range. To **delete** everything, select All time.
5. Next to "Cookies and other site data" and "**Cached** images and files," check the boxes.
6. Click **Clear** data.
7. Restart **Chrome**.

Firefox

1. On your computer, open **Firefox**.
2. Click on the menu button in the upper right corner.
3. Click on Options.
4. Select Privacy & Security.
5. Click on **Clear History**.
6. From the drop-down menu next to Time range to **clear**, select Everything, then click on **Clear Now**
7. Restart **Firefox**.

Internet Explorer 11

1. On your computer, open **Internet Explorer 11**.
2. Click the Settings icon (top right corner) and click Safety.
3. Click **Delete** browsing history.
4. Check the Temporary Internet files and website files option.
5. Click **Delete**.
6. A confirmation message should appear.
7. Restart **Internet Explorer 11**.

Safari

1. On your computer, open **Safari**.
2. Click on the **Safari** drop-down menu and select Preferences.
3. Click the Advanced tab. Select the Show Develop menu in menu bar checkbox and close the Preferences window.
4. Select the Develop drop-down menu. Click **Empty Cache**.
5. Note: You may want to also **clear** your browser history.
6. Restart **Safari**.

Mobile Devices

On your Android phone

1. Open the browser and click the **Menu button** on your phone.
2. Tap **Settings**.
3. Scroll down to the Privacy settings section and tap the **Delete browsing data** option.
4. Tap **Delete** option.
5. That's it – you're done!

On your iPhone

1. Open the Settings app, and scroll down to the fifth group of options (with Passwords & Accounts at the top). Tap Safari at the bottom of this group.
2. Scroll down again and tap '**Clear History and Website Data**'.
3. Tap '**Clear History and Data**'.
4. That's it – you're done!

On your iPad

1. Open **the** Settings app on your Home page and tap Safari.
2. Scroll down and tap "**Clear History**." You can also **clear** all cookies and data and set Safari to Private **Browsing** mode from this screen.

Please note: For other browsers, settings may vary. For further assistance please contact UniHelp Online at: <http://unihub.mdx.ac.uk/unihelp>