

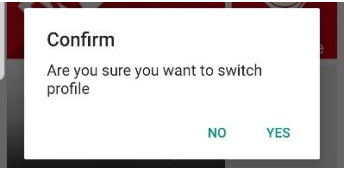

MDXapp update – 16 December 2019

On 16 December 2019, the University will be working to implement key updates to MDXapp. This will make MDXapp more secure and will allow some features within the App to be updated and improved.

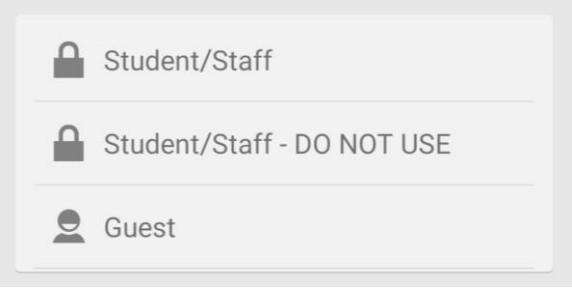

MDXapp will be unavailable from 9am to 5pm (whilst this change takes place).

This technical change will impact all users of the App as described below:

1) What will you need to do if you are already logged into MDXapp?

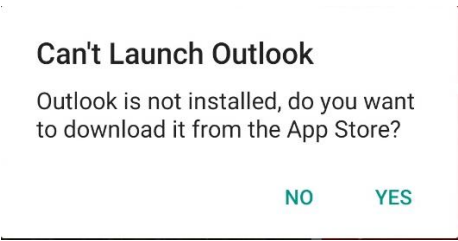
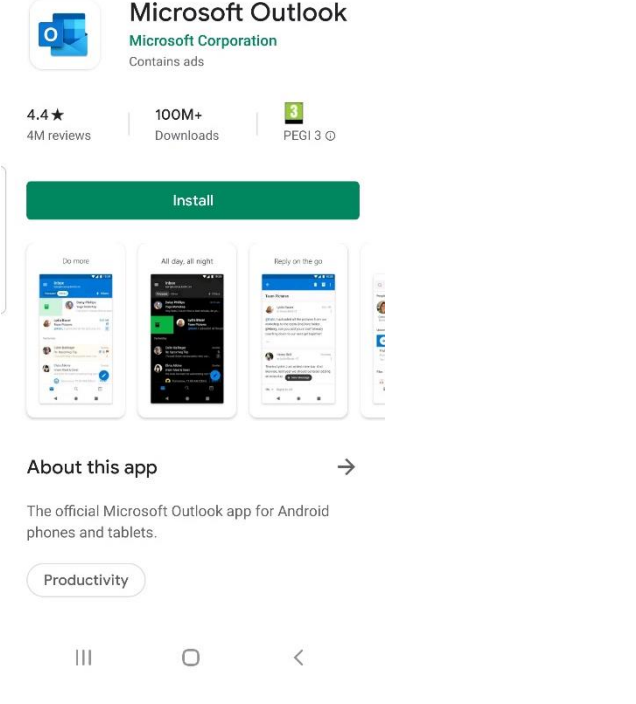
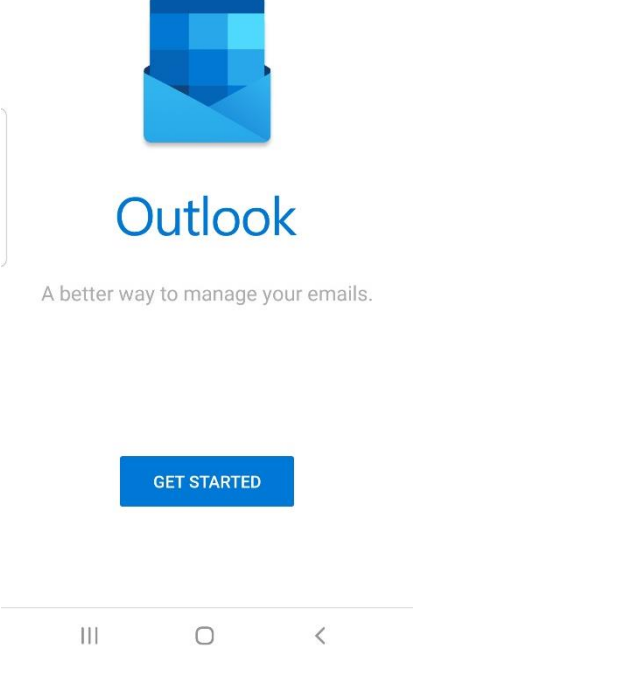
<p>STEP 1</p> <p>All tiles will disappear, leaving one new tile</p>	<p>You are logged into the old student profile. To use the updated version of the app, please tap here to switch to the new student profile and log back in.</p>
<p>STEP 2</p> <p>Switch to the new Student/Staff profile</p>	<p>Click on the tile above.</p> <p>The following message will appear:</p>  <p>Click Yes</p>
<p>STEP 3 - Login</p>	<p>Login with your University email address and password and click 'sign in'</p> 
<p>STEP 4 – Success!</p>	<p>You should be logged into the app with the correct tiles appearing. If you think anything is not appearing as it should, please contact UniHelp.</p>


2) What will you need to do if you are NOT already logged into MDXapp?

<p>STEP 1</p> <p>Select the new profile</p>	<p>On MDXapp login page you will see a new profile</p> <p>Ensure that you select the new profile 'Student/Staff'</p>  <p>The screenshot shows a list of three profile options, each with a lock icon to its left. The first option is 'Student/Staff', the second is 'Student/Staff - DO NOT USE', and the third is 'Guest'.</p>
<p>STEP 2 - Login</p>	<p>Login with your University email address and password and click 'sign in'</p>  <p>The screenshot shows the Middlesex University London logo at the top. Below it, the text 'Sign in with your organizational account' is displayed. There are two input fields: the first contains the email address 'zz9999@live.mdx.ac.uk' and the second contains a masked password '.....'. A blue 'Sign in' button is located at the bottom of the form.</p>
<p>STEP 3 – Success!</p>	<p>You should be logged into the app with the correct tiles appearing. If you think anything is not appearing as it should, please contact UniHelp.</p>

3) Email tile

During this change we will change the Email tile to the native Outlook App - this will give you much better functionality around sending and receiving emails.

<p>STEP 1</p> <p>If the Microsoft Outlook App has not been downloaded to your device – you will be prompted to download it.</p> <p>Click YES</p>	
<p>STEP 2</p> <p>Download the Microsoft Outlook App</p>	
<p>STEP 3</p> <p>Click on the Email tile</p>	

<p>STEP 4</p> <p>Enter your Middlesex Email Address And click Continue</p>	<div data-bbox="762 197 1369 280" style="background-color: #0070C0; color: white; padding: 5px; display: flex; justify-content: space-between; align-items: center;"> Add account ? </div> <p>Enter your work or personal email address.</p> <p><u>zz9999@live.mdx.ac.uk</u></p>
<p>STEP 5</p> <p>Enter your Middlesex Password you use with your IT User ID</p>	<div data-bbox="798 526 1085 649" style="text-align: center;">  </div> <p>Sign in with your organizational account</p> <div style="margin-bottom: 10px;"> <input style="width: 100%; border: 1px solid #ccc;" type="text" value="zz9999@live.mdx.ac.uk"/> </div> <div style="margin-bottom: 10px;"> <input style="width: 100%; border: 1px solid #ccc;" type="password" value="....."/> </div> <div style="text-align: center;"> Sign in </div>
<p>STEP 6</p> <p>Your email inbox will appear.</p>	<div data-bbox="762 1037 1248 1176" style="background-color: #0070C0; color: white; padding: 5px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> ☰ Inbox </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 5px;"> Focused Other ⚡ Filters </div> </div> <p>Last week</p> <div style="margin-bottom: 10px;"> <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="text-align: center;"> MM </div> <div style="flex-grow: 1;"> <p>Mary McLaren 7 Dec</p> <p>Hi Victoria, we're responding to your feedb...</p> <p><small>From: Victoria Fenton <V.Fenton@mdx.ac....</small></p> </div> </div> </div> <div style="margin-bottom: 10px;"> <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="text-align: center;"> MU </div> <div style="flex-grow: 1;"> <p>Middlesex University 6 Dec</p> <p>Updates from MDXworks - MDXadvantag...</p> <p>Your Weekly Careers Updates from MDXw...</p> </div> </div> </div> <div style="margin-bottom: 10px;"> <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="text-align: center;"> MU </div> <div style="flex-grow: 1;"> <p>Middlesex University 2 Dec</p> <p>Module Evaluation Testing-Dec19-03</p> <p>Dear Student, Module Evaluation Survey At...</p> </div> </div> </div> <div style="margin-bottom: 10px;"> <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="text-align: center;"> MU </div> <div style="flex-grow: 1;"> <p>Middlesex University 2 Dec</p> <p>Module Evaluation Testing-Dec19-01</p> <p>Dear Student, Module Evaluation Survey At...</p> </div> </div> </div> <div style="margin-bottom: 10px;"> <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="text-align: center;"> MU </div> <div style="flex-grow: 1;"> <p>Middlesex University 2 Dec</p> <p>Module Evaluation Testing-Dec19-02</p> <p>Dear Student, Module Evaluation Survey At...</p> </div> </div> </div> <p>Last month</p> <div style="margin-bottom: 10px;"> <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="text-align: center;"> MU </div> <div style="flex-grow: 1;"> <p>Middlesex University 29 Nov</p> </div> <div style="text-align: right;"> ✎ </div> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> ✉ 🔍 📅 </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> ☰ ○ < </div>