VPN Download guide for Windows 10

This user guide outlines the procedure for downloading and installing VPN (Virtual Private Network) software – Big-IP Edge Client - onto your **personal Windows machine**.
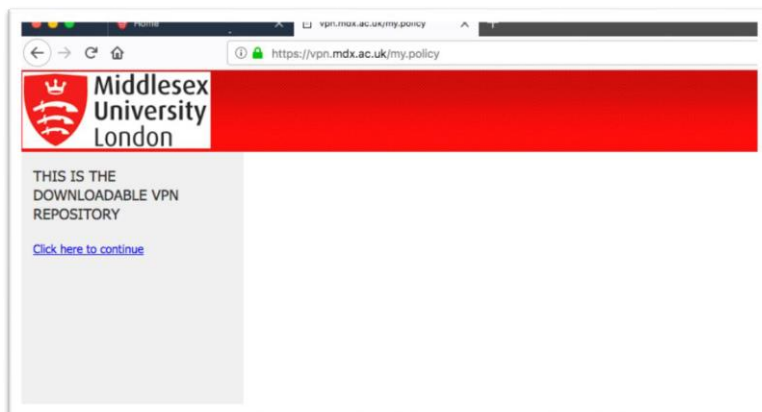
VPN allows you to work from home or off campus and to securely access the University's resources exactly as if you were on campus.

Follow the instructions below to install and run the new VPN.

Important: Please remove any old Cisco (VPN) from your machine to avoid issues.

Step 1: Go to https://vpn.mdx.ac.uk from any web browser

Step 2: When the following screen appears, select Click here to continue
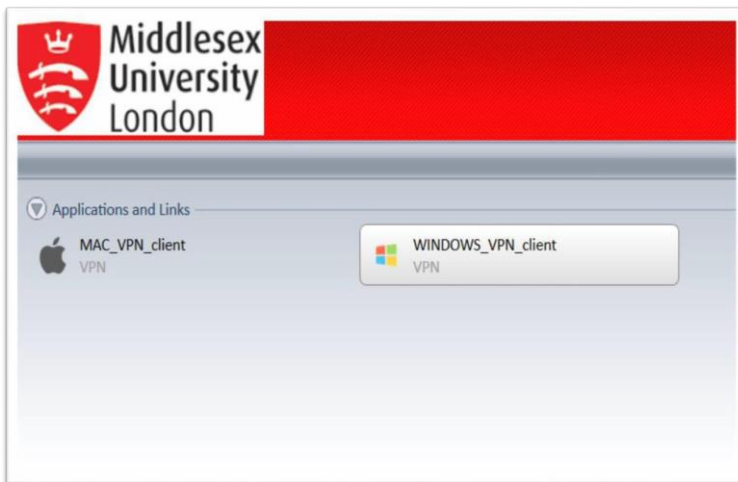

Step 3: Enter your University **Username** and **Password** and select **Logon**.
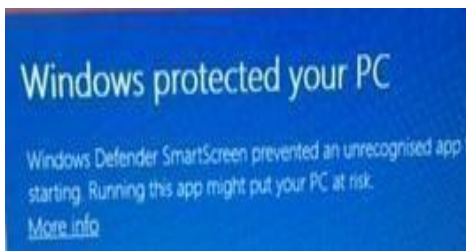*(This will be your IT User ID (which you can find on the back of your Student ID Card eg: JK123) and your password).*
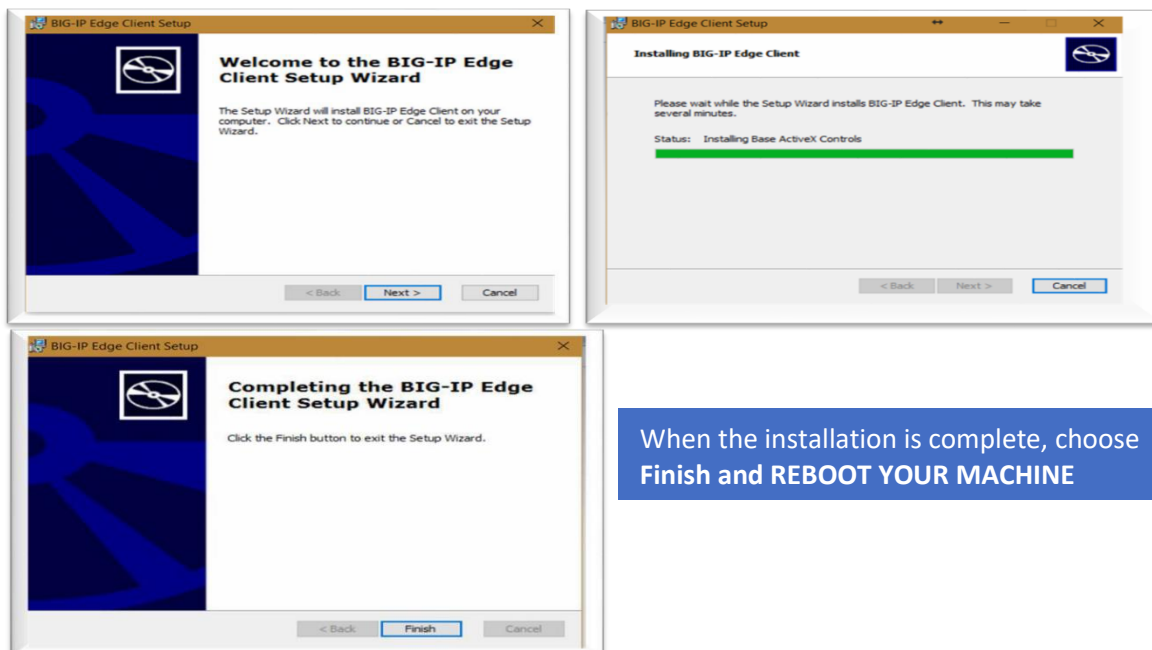
Step 4: Select **WINDOWS_VPN_client**

Important: If you receive the Windows Defender *blue* screen – (**Windows protected your PC**) Select <u>More info</u> and select **Install anyway.**

Step 5: Wizard takes you through the installation process, as shown in the following screens.

When the installation is complete, choose **Finish and REBOOT YOUR MACHINE**
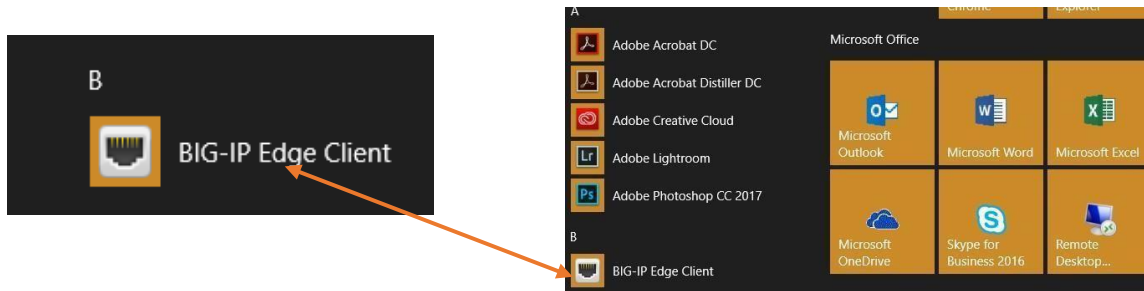
Step 6: Please ensure you reboot your machine after installing the VPN Client.
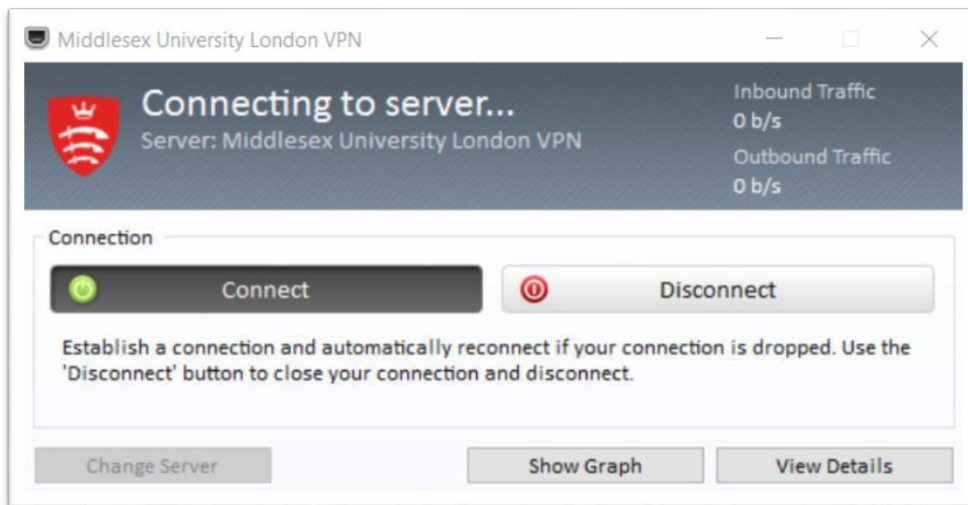
Step 7: After start-up, select the VPN software **BIG-IP Edge Client** from the Windows icon.

Step 8: On a Windows 10 machine, select the *Windows* icon [image] on the desktop.

Step 9: Click on **BIG-IP Edge Client**

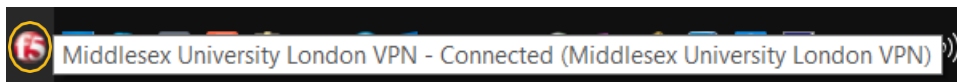**Step 10:** The following screen will appear

When you connect to the new VPN, a window will pop up asking for your login credentials.

Step 11: Select **Connect** and enter your university **username** and **password** then click on **Logon**.
(This will be your IT User ID (which you can find on the back of your Student ID Card eg: JK123) and your password).
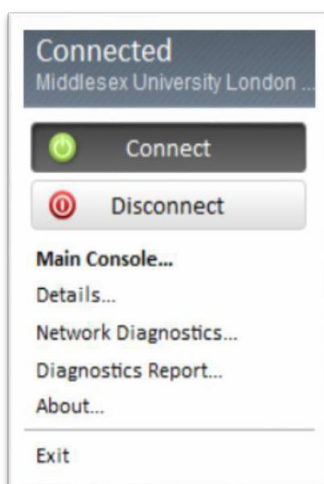
Logon

Step 12: The new VPN Client will be minimised automatically under your Desktop tray.

To disconnect from VPN (**F5 BIG-IP Edge Client**)

Step 13: right-click the **F5 icon** on the Desktop tray and choose **Disconnect**

- If you chose **Exit,** the **F5** icon will be removed from the **Desktop Tray**.