

IT guides

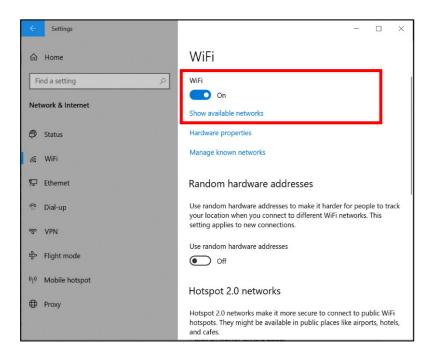
MDXOPEN Wi-Fi Connection Guide

This guide will show you how to connect to MDXOPEN Wi-Fi network on various devices including Windows and Mac. **Please Note:** Instructions may differ slightly depending on your device type and firmware.

Connecting to MDX Wi-Fi on Windows

1. Go into your **Wi-Fi settings** on your Windows device and make sure the Wi-Fi option is turned on.

Click on **Show Available Networks** to get a list of nearby networks.



2. Click on MDXOPEN and Select "Connect" to begin connection.

Connection to network may differ depending on your location.

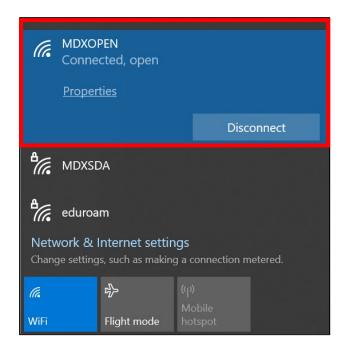


3. Once your device has connected to the network, a webpage will appear directing you to the BT Wi-Fi

acceptance page. Select "Start



4. After a few seconds, you will be connected to MDXOPEN. To check if you are connected to the network, your device status bar will display a Wi-Fi icon, this means connection has been established.



Hovering your mouse over the Wi-Fi icon on your computer will display a small window showing "MDXOPEN Internet Access".

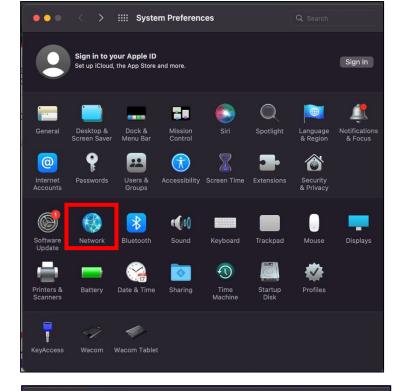
If you see **MDXOPEN** it means you have successfully connected to the network.



Connecting to MDX Wi-Fi on Mac

1.
Go into **System Preferences** by clicking on the **Apple icon** located on the **top left-hand corner** of the screen.

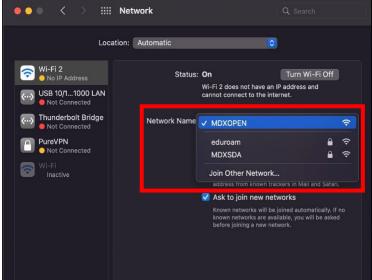
Select "Network" icon



2.
On the **Network** page, click on the drop-down arrow and select **MDXOPEN**.

Wait a few seconds to allow the laptop to connect to the network

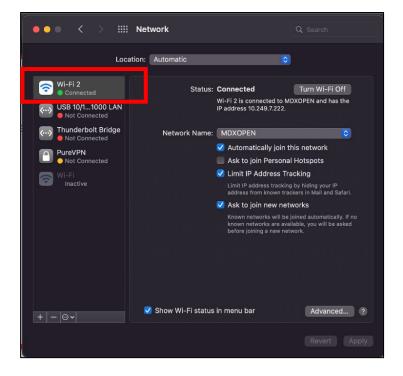
Once connected, you will be directed to a webpage to enable the internet connection to access MDXOPEN.



3. Click on "Start using MDXOPEN" to connect to the internet.



4.
After a few seconds you will be connected to the network. The **Wi-Fi** icon will turn green and display "**Connected**". This will establish a successful connection to **MDXOPEN**.



Still having issues connecting to MDXOPEN?

If you require further assistance with Wi-Fi connection, please visit the **IT Specialist Desk** in the **Study Help** area located on the **first floor** in the Sheppard Library during term time **Monday – Friday** between **9am – 5pm**.