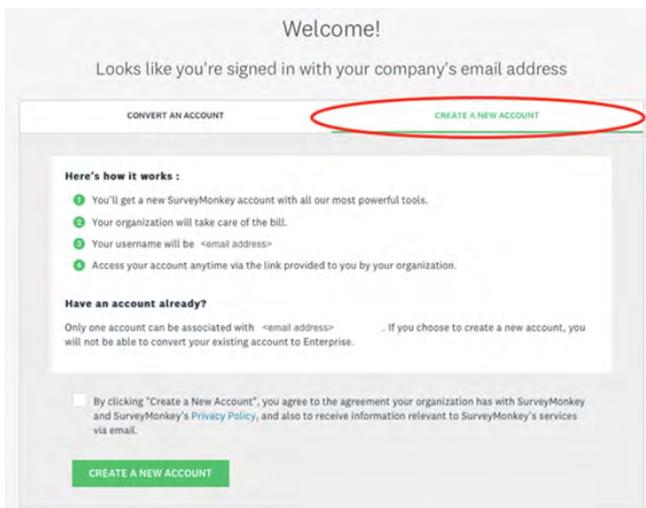


# Survey Monkey - student login guide

1. Enter the following URL to visit the MDX login portal:  
<https://eu.surveymonkey.com/user/sso/MiddlesexUniversity/> or you can alternatively access Survey Monkey by logging in to AppsAnywhere
2. You will be presented with two options - choose 'Create a new account' and fill in the requested details.



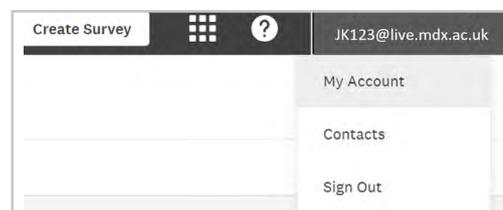
**\*Please ensure you use your MDX email address and password\***

3. At this stage you may be prompted for the Middlesex University Two-Factor Authentication, authenticate as normal (this could be prompted every 90 days).
4. You may be prompted with a window to reduce the amount of times you sign in – choose your option.
5. You may also be prompted to 'accept all cookies', accept these.
6. Once successfully signed in, you should receive an email from sender: [survey-noreply@t.outbound.surveymonkey.com](mailto:survey-noreply@t.outbound.surveymonkey.com) confirming a 'Welcome to your team' message. Please check this has been received successfully



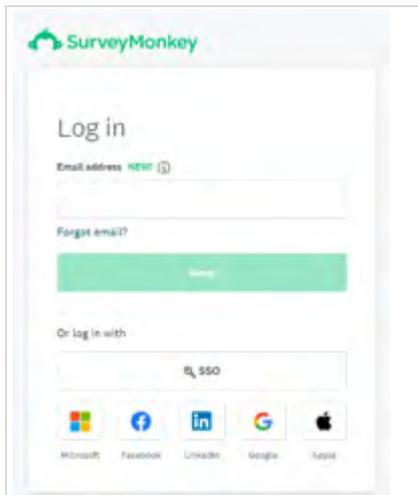
Welcome to your new team

7. You can now verify your email; the email will be sent from [surveymonkey@t.outbound.surveymonkey.com](mailto:surveymonkey@t.outbound.surveymonkey.com)  
If you do not get a verification email, go to Account settings which is located in the top-right navigation bar and click on 'My Account', then scroll down, under 'Profile' click 'Verify email'. Go back to your email account and ensure you have successfully verified.



8. You will now be able to get started.  
You can start setting up your first Survey with Momentive; continue by following the on-screen instructions.

**\*When you re-login, you will be able to logon via Single sign-on (SSO) without having to enter your passw**



## Help and support:

Please visit the [Survey Monkey help and support page](#) to browse the benefits and Frequently Asked Questions.

Once successfully logged in, click the question mark icon in the top-right navigation bar.  
There is a resource and help center for all your surveying needs.

If you need any further help or support please contact [UniHelp](#)

