

IT guides

Survey Monkey - student login guide

- 1. Enter the following URL to visit the MDX login portal: https://eu.surveymonkey.com/user/sso/MiddlesexUniversity/ or you can alternatively access Survey Monkey by logging in to AppsAnywhere
- 2. You will be presented with two options choose 'Create a new account' and fill in the requested details.

CONVERT AN ACCOUNT	CREATE A NEW ACCOUNT
Here's how it works :	
You'll get a new SurveyMonkey account with all our m	ost powerful tools.
Your organization will take care of the bill.	
Your username will be <email address=""></email>	
Access your account anytime via the link provided to your account account anytime via the link provided to your account acceute the link provided to your acceute the l	you by your organization.
Have an account already?	
Only one account can be associated with <email address=""> will not be able to convert your existing account to Enterpri</email>	_ If you choose to create a new account, you se.
By clicking "Create a New Account", you agree to the and SurveyMonkey's Privacy Policy, and also to receiv	agreement your organization has with SurveyMonkey e information relevant to SurveyMonkey's services

Please ensure you use your MDX email address and password

- 3. At this stage you may be prompted for the Middlesex University Two-Factor Authentication, authenticate as normal (this could be prompted every 90 days).
- 4. You may be prompted with a window to reduce the amount of times you sign in choose your option.
- 5. You may also be prompted to 'accept all cookies', accept these.
- 6. Once successfully signed in, you should receive an email from sender: survey-noreply@t.outbound.surveymonkey.com confirming a 'Welcome to your team' message. Please check this has been received successfully
- 7. You can now verify your email; the email will be sent from surveymonkey@t.outbound.surveymonkey.com If you do not get a verification email, go to Account settings which is located in the top-right navigation bar and click on 'My Account', then scroll down, under 'Profile' click 'Verify email'. Go back to your email account and ensure you have successfully verified.



Welcome to your new team

8. You will now be able to get started.

You can start setting up your first Survey with Momentive; continue by following the on-screen instructions.

*When you re-login, you will be able to logon via Single sign-on (SSO) without having to enter your passw

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Help and support:

Please visit the Survey Monkey help and support page to browse the benefits and Frequently Asked Questions.

Once successfully logged in, click the question mark icon in the top-right navigation bar. There is a resource and help center for all your surveying needs.

If you need any further help or support please contact UniHelp

